FINANCIAL ANALYST MEETING 2021

Stefan De Loecker, Dessi Temperley, Astrid Hermann Hamburg, February 17, 2021

AGENDA

REVIEW 2020

2 FINANCIAL FIGURES 2020

3 PRIORITIES 2021

4 FINANCIAL OUTLOOK

5 CLOSING REMARKS



REVIEW 2020

Stefan De Loecker

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AT A GLANCE



Significant gains in **MARKET SHARE** Successful CRISIS MANAGEMENT

Progress with **C.A.R.E.+** €300 MILLION future investments MARKET highly attractive in the long term





REVIEW 2020 WE'VE WEATHERED THE CRISIS WELL



REVIEW 2020 WE GAINED MARKET SHARE

OUR SUCCESS BUILDS ON THREE PRIORITIES:

1. INNOVATIONS

- Successfully launched innovations
- Supported by strong marketing and R&D investments

2. INVESTMENT

- Investments in digital media
- Focus on e-commerce: +50% growth

3. SERVICE LEVELS

• Remained stable despite bottlenecks

GREATER MARKET SHARE GAINS THAN IN EACH OF THE PAST 5 YEARS

- With all core brands
- In all skin care categories
- In all regions



REVIEW 2020 WE'VE WEATHERED THE CRISIS WELL



REVIEW 2020 CLEAR PRIORITIES DURING THE CRISIS

EMPLOYEES

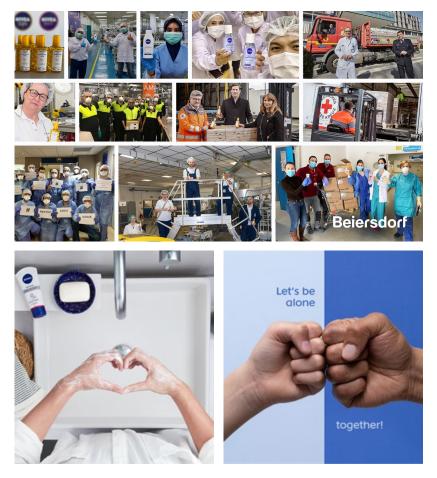
- Extensive safety precautions put in place
- Solidarity Pact for Employment made it through the crisis without layoffs or short-time working

CONSUMERS

- Production repurposed very quickly
- Online presence & e-commerce strengthened

SOCIETY

• COVID-19 aid program - largest humanitarian effort in the company's history



REVIEW 2020 C.A.R.E.+ IN ACTION - EUCERIN



Win with skin care

Thiamidol - most successful product launch in EUCERIN history

Unlock white spot potential

Entered growth markets such as China, Brazil and Russia

Accelerate digital transformation

Online share of EUCERIN sales increased by 75% in 2020

REVIEW 2020 WE ACCELERATED OUR DIGITAL TRANSFORMATION

PERSONALIZATION OF SKIN CARE:

SKINLY

- Comprehensive scientific project
- Identifies individual skin needs
- Worldwide unique database
- Insights for our consumers

NIVEA SKIN GUIDE

• Web app for customized skin care routines





Beiersdorf

REVIEW 2020 WE UNLOCKED WHITE SPOT POTENTIAL

FOCUS ON THREE REGIONS

- China & USA
- Emerging markets

LOCAL EXPERTISE

- Asia: LA PRAIRIE, EUCERIN and NIVEA with strong momentum
- Shanghai: opening of Beiersdorf's second largest innovation center worldwide
- New Jersey: expansion into innovation center







REVIEW 2020 CARE BEYOND SKIN - AMBITIOUS SUSTAINABILITY AGENDA

"CLIMATE A" COMPANY

- NGO ranking "Carbon Disclosure Project"
- Für environmental transparency and ambitious targets on climate action

SUSTAINABLE PACKAGING

- 50% less packaging for NIVEA Naturally Good
- 90% recycled material for PET bottles in Europe

ECOLOGICAL FOOTPRINT

• 100% electricity from renewable sources







REVIEW 2020 TESA OUTPERFORMS THE MARKET

ELECTRONICS

- Focus on innovations & special applications
- Benefits from increased sales of digital devices through special-purpose adhesives

AUTOMOTIVE

- Benefits from e-mobility
- Innovations for insulation and bonding of battery cells

DO-IT-YOURSELF

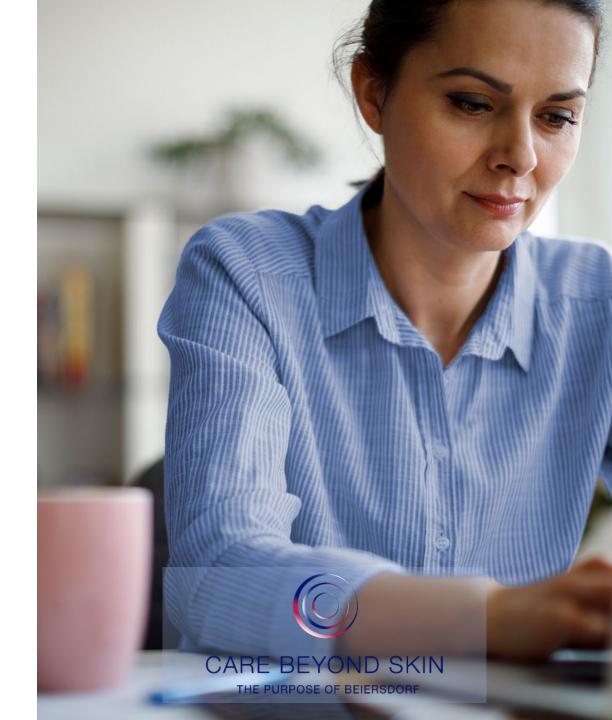
- Growth of digital sales channels
- Boom of DIY stores





2 FINANCIALS 2020

Dessi Temperley



KEY FIGURES 2020 GROUP

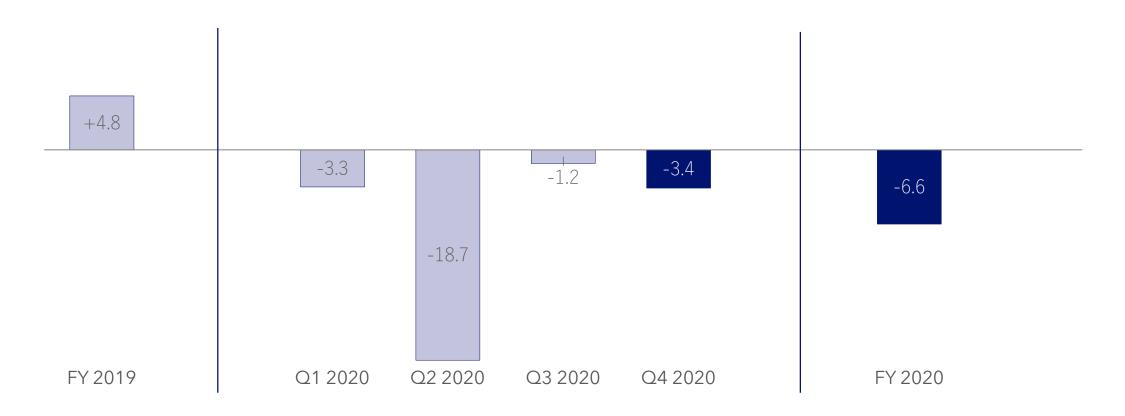
	JAN DEC. 2019	JAN DEC. 2020	CHANGE	
	MILL.€	MILL.€	NOMINAL	ORGANIC
SALES	7,653	7,025	-8.2%	-5.7%
EBIT	1,032	828	-19.7%	
PROFIT AFTER TAX	736	577	-21.7%	
EARNINGS PER SHARE IN €	3.17	2.47		
PROFIT AFTER TAX*	788	636	-19.3%	
EBIT MARGIN*	14.3%	12.9%		
PROFIT AFTER TAX MARGIN*	10.3%	9.1%		
EARNINGS PER SHARE IN €*	3.40	2.73		

KEY FIGURES 2020 SEGMENTS

	JAN DEC. 2019	JAN DEC. 2020	CHANGE	
	MILL.€	MILL.€	NOMINAL	ORGANIC
CONSUMER				
SALES	6,274	5,700	-9.1%	-6.6%
EBIT*	883	702	-20.5%	
EBIT MARGIN*	14.1%	12.3%		
TESA				
SALES	1,379	1,325	-3.9%	-1.5%
EBIT*	212	204	-3.7%	
EBIT MARGIN*	15.3%	15.4%		



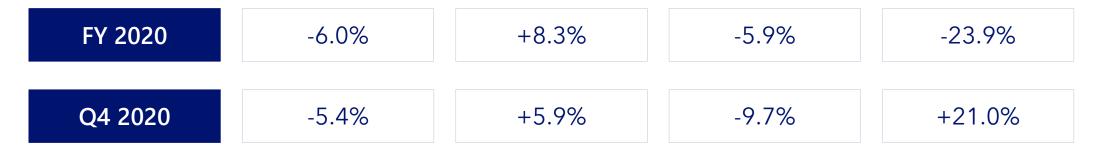
ORGANIC SALES GROWTH IN %



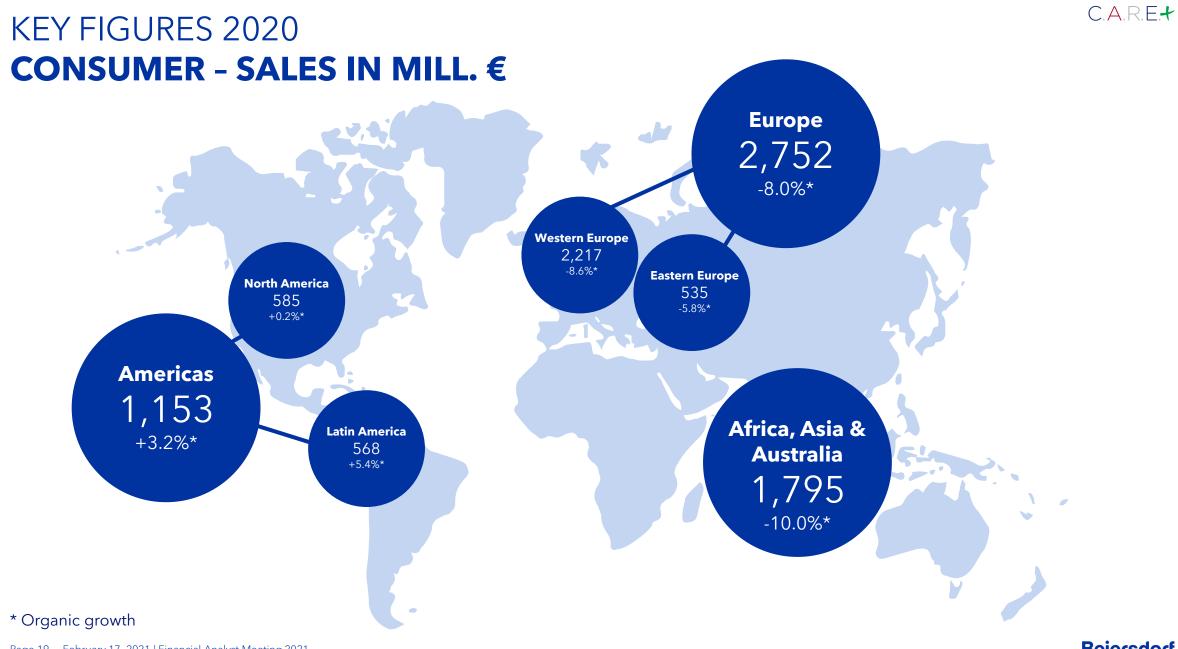
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KEY FIGURES 2020 CONSUMER BRANDS





C. A. R. E.+

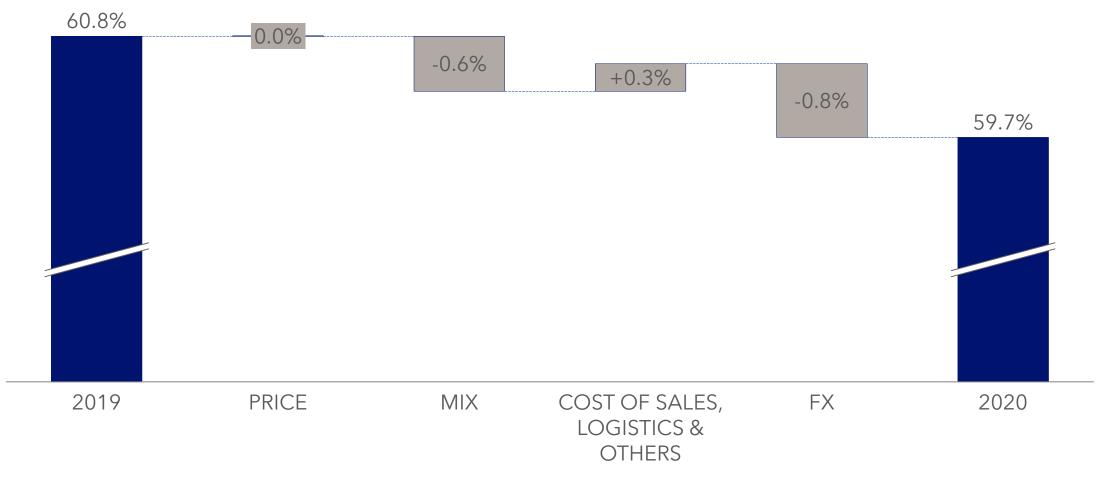


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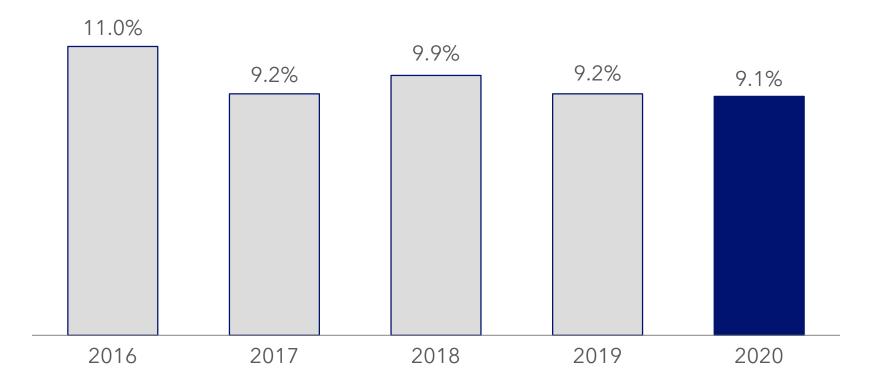
KEY FIGURES 2020 CONSUMER - GROSS MARGIN

IN % OF CONSUMER SALES



KEY FIGURES 2020 CONSUMER - WORKING CAPITAL

IN % OF CONSUMER SALES (12-MONTHS ROLLING)



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C.A.R.E.+

ORG	ANIC GROWTH FY 2020 IN	8	
	DIRECT INDUSTRIES	TRADE MARKETS	TESA TOTAL
	-3.0%	+0.8%	-1.5%
	Q4: +9.5%	Q4: +6.5%	Q4: +8.0%
	AUTOMOTIVE ELECTRICAL SYSTEMS ELECTRONICS DIRECT GROWTH MARKETS	CONSUMER & CRAFTSMEN GENERAL INDUSTRIAL MARKETS	





3 PRIORITIES 2021

Stefan De Loecker



PRIORITIES 2021 WE WANT TO CREATE A BETTER FUTURE

LOOKING AHEAD WITH CONFIDENCE

- Competitiveness in the crisis
- Investment offensive has paid off





PRIORITIES 2021 STRENGTHENING OUR BRANDS THROUGH PURPOSE



CARE FOR HUMAN TOUCH TO INSPIRE TOGETHERNESS





WE BELIEVE IN THE LIFE-CHANGING Power of Dermatological Skincare.





We got you covered, for a life uninterrupted.



PRIORITIES 2021 PERSONALIZATION - THE FUTURE OF SKIN CARE

WE KNOW WHAT EVERY SKIN NEEDS

- For almost 140 years, we have been driving skin research
- New convincing products in 2021 thanks to Skinly

ONLY WHAT'S NEEDED - O.W.N

- >380,000 formula combinations
- Skin care routine tailored to personal needs



PRIORITIES 2021 WIN WITH SKIN CARE - INNOVATIONS 2021

NIVEA CELLULAR LUMINOUS630



EUCERIN ACTINIC CONTROL





HIVEA

Wonder BAR

IVEA

FACE CLEANSIN

NIVEA WONDERBAR



LA PRAIRE PLATINUM RARE HAUTE-REJUVENATION PROTOCOL



4 GUIDANCE & OUTLOOK

Astrid Hermann



FINANCIAL OUTLOOK 2021 AND BEYOND

A CHALLENGING YEAR 2020

- Major impact on sales markets
- Development in 2021 still unclear
- Reassessment of our medium-term targets from 2019

C.A.R.E.+ IS DESIGNED FOR THE LONG TERM

- Beiersdorf accelerates C.A.R.E.+
- Additional investments planned
- Above-market growth
- Further increase in efficiency

C.A.R.E.+ COMPETITIVE + SUSTAINABLE + GROWTH +

Beiersdorf



FINANCIAL OUTLOOK GUIDANCE 2021

Market Shares

Independent of Skin Care market growth, we will continue to outperform the market. We expect the global Skin Care market to improve by the end of 2021

Sales

Sales growth in both business segments and on group level will be positive

EBIT

Consumer and Group EBIT margin are expected to be at last year's level; tesa's EBIT margin will be below last year

FINANCIAL OUTLOOK OUTLOOK



Independent of future Skin Care market development, we will continue to outperform the market

EBIT

Post Covid-19, our Consumer EBIT will grow ahead of sales



FINANCIAL OUTLOOK



Continuous reduction of Working Capital levels in 2021 despite the pandemic headwinds

Value Management

Value Engineering and other efficiency initiatives will allow us to continue investing in our brands and capabilities

Effective Tax Rate

Strong execution of the tax roadmap puts us in a position to confirm our 2021 ETR target of 28%

5 CLOSING REMARKS

Stefan De Loecker





C.A.R.E.+

