

Beiersdorf

CONSUMER









FY 2020: 5,700 MIO. €/ 81%









TESA









1,325 MIO. €/ 19%

C.A.R.E.+ STRATEGY



COMPETITIVE+SUSTAINABLE+GROWTH









STRENGTHEN OUR BRANDS BY ENRICHING THEIR PURPOSE



FAST FORWARD DIGITAL TRANSFORMATION

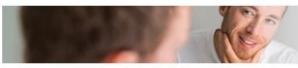


GROWTH DRIVERS

WIN WITH SKIN CARE



UNLOCK WHITE SPOT POTENTIAL



FUEL THE GROWTH THROUGH INCREASED PRODUCTIVITY



BUILD ON STRONG FOUNDATIONS: CULTURE - CORE VALUES - CAPABILITIES - CARE BEYOND SKIN



CLEAR PRIORITIES DURING THE CRISIS

EMPLOYEES

- Extensive safety precautions put in place
- Solidarity Pact for Employment made it through the crisis without layoffs or short-time working

CONSUMERS

- Production repurposed very quickly
- Online presence & e-commerce strengthened

SOCIETY

 COVID-19 aid program - largest humanitarian effort in the company's history







REVIEW 2020

C.A.R.E.+ IN ACTION - EUCERIN



Win with skin care

Thiamidol - most successful product launch in EUCERIN history

Unlock white spot potential

Entered growth markets such as China, Brazil and Russia

Accelerate digital transformation

Online share of EUCERIN sales increased by 75% in 2020

CARF+

REVIEW 2020

WE ACCELERATED OUR DIGITAL TRANSFORMATION

PERSONALIZATION OF SKIN CARE:

SKINLY

- Comprehensive scientific project
- Identifies individual skin needs
- Worldwide unique database
- Insights for our consumers

NIVEA SKIN GUIDE

Web app for customized skin care routines





REVIEW 2020

WE UNLOCKED WHITE SPOT POTENTIAL

FOCUS ON THREE REGIONS

- China & USA
- Emerging markets

LOCAL EXPERTISE

- Asia: LA PRAIRIE, EUCERIN and NIVEA with strong momentum
- Shanghai: opening of Beiersdorf's second largest innovation center worldwide
- New Jersey: expansion into innovation center







CARE BEYOND SKIN - AMBITIOUS SUSTAINABILITY AGENDA

"CLIMATE A" COMPANY

- NGO ranking "Carbon Disclosure Project"
- Für environmental transparency and ambitious targets on climate action

SUSTAINABLE PACKAGING

- 50% less packaging for NIVEA Naturally Good
- 90% recycled material for PET bottles in Europe

ECOLOGICAL FOOTPRINT

100% electricity from renewable sources



C.A.R.E.+

ADDITIONAL

PRIORITIES

WE WANT TO CREATE A BETTER FUTURE

LOOKING AHEAD WITH CONFIDENCE

- Competitiveness in the crisis
- Investment offensive has paid off



PRIORITIES

STRENGTHENING OUR BRANDS THROUGH PURPOSE





CARE FOR HUMAN TOUCH TO INSPIRE TOGETHERNESS





WE BELIEVE IN THE LIFE-CHANGING POWER OF DERMATOLOGICAL SKINCARE.





We got you covered, for a life uninterrupted.

PERSONALIZATION - THE FUTURE OF SKIN CARE

WE KNOW WHAT EVERY SKIN NEEDS

- For almost 140 years, we have been driving skin research
- New convincing products in 2021 thanks to Skinly

ONLY WHAT'S NEEDED - O.W.N

- >380,000 formula combinations
- Skin care routine tailored to personal needs



Skinly

PRIORITIES

WIN WITH SKIN CARE - INNOVATIONS 2021

NIVEA CELLULAR LUMINOUS630



EUCERIN ACTINIC CONTROL







NIVEA WONDERBAR



HEALTHCARE

LA PRAIRE
PLATINUM RARE HAUTEREJUVENATION PROTOCOL



PRIORITIES

TESA OUTPERFORMS THE MARKET

ELECTRONICS

- Focus on innovations & special applications
- Benefits from increased sales of digital devices through special-purpose adhesives

AUTOMOTIVE

- Benefits from e-mobility
- Innovations for insulation and bonding of battery cells

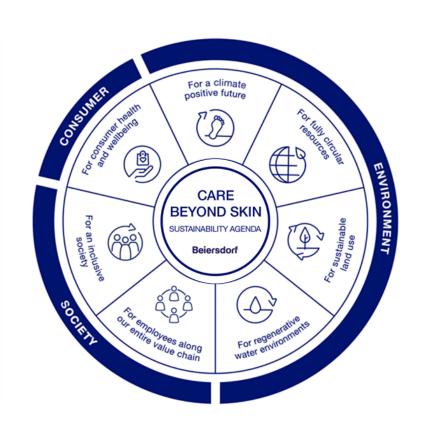
DO-IT-YOURSELF

- Growth of digital sales channels
- Boom of DIY stores





OUR SUSTAINABILITY COMMITMENTS 2021+











Absolute reduction of total value chain **emissions by 30%** until 2025 **Climate neutral** operations by 2030

NIVEA 100% free of microplastic by 2021 Eucerin 100% free of microplastic by 2023
50% reduction of fossil-based virgin plastic by 2025
30% recycled material in our plastic packaging by 2025
100% of packaging refillable, reusable or recyclable by 2025
30% waste reduction in our production facilities by 2025

All renewable ingredients from **sustainable sources** by 2025 **Deforestation-free sourcing** of our main raw materials by 2025 **100% of our palm (kernel) oil** sourced **sustainably** by 2020 **100% FSC certified** paper by 2020

Exclusively **biodegradable polymers** in our EU product formulas by end 2025 **25% reduction of water consumption** per manufactured product by 2025

C.A.R.E.+

FINANCIAL OUTLOOK

2021 AND BEYOND

A CHALLENGING YEAR 2020

- Major impact on sales markets
- Development in 2021 still unclear
- Reassessment of our medium-term targets from 2019

C.A.R.E.+ IS DESIGNED FOR THE LONG TERM

- Beiersdorf accelerates C.A.R.E.+
- Additional investments planned
- Above-market growth
- Further increase in efficiency



COMPETITIVE +

SUSTAINABLE +

GROWTH +

C.A.R.E.+

FINANCIAL OUTLOOK OUTLOOK

Growth

Independent of future Skin Care market development, we will continue to outperform the market

EBIT

Post Covid-19, our Consumer EBIT will grow ahead of sales



Working Capital Management

Continuous reduction of Working Capital levels in 2021 despite the pandemic headwinds

Value Management

Value Engineering and other efficiency initiatives will allow us to continue investing in our brands and capabilities

Effective Tax Rate

Strong execution of the tax roadmap puts us in a position to confirm our 2021 ETR target of 28%

ACTIONS
SPEAK
LOUDER
THAN
WORDS

